

PCTs: survey results



Dentistry magazine can finally reveal the outcome of its nationwide survey of the dental profession

Average score
(range between 1 = 'the worst' and 5 = 'fantastic')

PCT	Ease of communication	Consistency in negotiations	Willingness to innovate	Professionalism	UDA value	Overall relationship	Percentage of dentists who feel PCT has improved since 2006	Overall score
Ashton, Leigh and Wigan	2.67	2.67	2.33	2.33	3	2.67	67%	2.61
Barking and Dagenham	2	2	2	2	1	1	0%	1.67
Barnet	2	2	1.5	2	1.5	1.5	0%	1.75
Barnsley	2.5	1.5	2	1.5	2	1.5	0%	1.83
Bassetlaw	1	3	2	2	3	2	0%	2.17
Bath and North East Somerset	1.67	1.67	2	2	1.67	2	33%	1.84
Bedfordshire	1.5	1.5	2	1	2.5	1	0%	1.58
Berkshire East	2.25	1.75	1.25	2	1.5	1.75	0%	1.75
Berkshire West	1	1	1	1.5	1	1	0%	1.08
Bexley Care Trust	2	1	1	1	3	2	0%	1.67
Birmingham East and North	1.5	1.75	1.25	1.75	2	1.5	0%	1.63
Blackburn with Darwen	2.5	1.5	1	2	2	2	0%	1.83
Blackpool	2	3	2	2	3	3	0%	2.5
Bolton	2.5	2.5	2	1.5	3	1.5	0%	2.17
Bournemouth and Poole	1	2	2	1	2	1	0%	1.5
Bradford and Airedale	4.25	4	4.75	4.25	4.25	4.5	50%	4.33
Brent	1.75	1.5	1.25	2.25	2.5	1.5	0%	1.79
Brighton and Hove City	1.88	1.38	1.38	1.25	1.75	1.88	38%	1.59
Bristol	2	2.5	1.75	2	2.5	2.5	0%	2.21
Bromley	2	3	2	3	3	3	0%	2.67
Buckinghamshire	1.89	1.67	1.56	1.56	1.78	1.89	22%	1.73
Bury	1.33	1.33	1	2	1.33	1.67	0%	1.44
Calderdale	3.5	4	3	3.5	4	4	0%	3.67
Cambridgeshire	2.67	2.33	2.33	2.67	2	2.67	33%	2.45
Camden	2.5	1.5	2	1	1	1.5	0%	1.58
Central and Eastern Cheshire	3	2.33	2	2.67	2	3	33%	2.5
Central Lancashire	1.57	1.57	1.57	1.43	2.29	1.71	0%	1.69
City and Hackney	1	2	2	2	2	2	0%	1.83
Cornwall and Isles of Scilly	1.5	1.83	1.33	1.67	2	1.5	0%	1.64
County Durham	1.67	1.67	2.67	2	2.33	2.33	0%	2.11
Coventry	2	2	1.5	2	1.5	2	0%	1.83
Croydon	2	2	1	3	3	2	0%	2.17
Cumbria	1.83	1.67	1.83	1.67	2	1.5	17%	1.75
Darlington	2.5	2.5	2	2.5	1.5	2	0%	2.17
Derby City	1.5	1.5	1.5	1	2	1.5	0%	1.5
Derbyshire County	3.75	3.25	3.25	3.75	3.5	3.75	75%	3.54
Devon	3.33	3.33	3	3	2.67	3.33	33%	3.11
Doncaster	4.5	4.5	4	4.5	3	4.5	100%	4.17
Dorset	1.55	1.55	1.45	1.64	2.09	1.55	18%	1.64
Dudley	4	2	4	3	5	3	0%	3.5
Ealing	1	1.33	1.33	1	2	1	0%	1.28
East and North Hertfordshire	2.29	2.14	2	2.14	2	2.14	29%	2.12
East Lancashire	2	1	1	2	2	2	0%	1.67
East Riding of Yorkshire	2.5	3	2.5	2	1.5	3	50%	2.42
East Sussex Downs and Weald	1	1	1	1	3	1	0%	1.33
Eastern and Coastal Kent	2.33	1.33	1	1.67	2	1.67	0%	1.67
Enfield	2.4	2.2	1.8	1.8	1.8	2	20%	2
Gateshead	2	2	1.5	1.5	2	1.5	0%	1.75
Gloucestershire	2.67	2.17	2.17	2.5	2.67	2.17	17%	2.39
Great Yarmouth and Waveney	2.5	2	2.5	2	3	3	0%	2.5
Greenwich	2	2	3	2	3	3	100%	2.5
Halton and St Helens	2	1.5	1.5	1.5	2	2	0%	1.75
Hammersmith and Fulham	1.5	2	1.5	2.5	1	1.5	0%	1.67
Hampshire	1.78	1.56	1.5	1.56	2.22	1.61	11%	1.71
Haringey	1	1	1	1	1	1	0%	1
Harrow	2.33	2.33	1.67	2	2.67	2.67	0%	2.28
Hartlepool	1.5	2	1.5	1.5	2	2	0%	1.75
Hastings and Rother	2.25	2.25	2.5	2.5	1.25	3	25%	2.29
Havering	1	1	1	1.33	1.67	1.67	0%	1.28
Heart of Birmingham	2.5	3	2.5	3	2	3.5	50%	2.75
Herefordshire	1.5	2.5	3	2	2.5	2	0%	2.25
Heywood, Middleton and Rochdale	3	2	2	2	2	2	0%	2.17
Hillingdon	2.5	2.5	2.5	2.5	3	2.5	50%	2.58
Hounslow	1.6	1.8	1.8	1.4	2	1.8	0%	1.73
Hull	2.5	1.5	1	2	3.5	2	0%	2.08
Isle of Wight	2	1	1	1	2	1	0%	1.33
Islington	1	1	1	1	1	1	0%	1
Kensington and Chelsea	2	3	3	3	2	2	0%	2.5
Kingston	3	1	2	2	3	3	0%	2.33
Kirklees	2.5	2.25	1.25	2	2	2.5	0%	2.08
Knowsley	3	1	3	3	2	3	0%	2.5

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PCT	Ease of communication	Consistency in negotiations	Willingness to innovate	Professionalism	UDA value	Overall relationship	Percentage of dentists who feel PCT has improved since 2006	Overall score
Lambeth	2.25	1.75	1.5	2	1.5	2	25%	1.83
Leeds	2.33	2.56	2.33	2.67	2.56	2.67	11%	2.52
Leicester City	2.6	2	1.2	2.2	1.2	2.4	20%	1.93
Leicestershire County and Rutland	2	2	2	2.33	1.67	1.67	0%	1.95
Lewisham	2.67	2.67	1.33	1	3	2.33	33%	2.17
Lincolnshire	2.33	1.33	2.33	2.33	1.67	2.33	0%	2.05
Liverpool	2	1.6	1.6	2	1.2	1.6	20%	1.67
Luton	1	1	1	1	3	1	0%	1.33
Manchester	1	1	1	1	1	1	0%	1
Medway	2.75	2	1.25	2	2.25	2	0%	2.04
Mid Essex	2	1.5	2.25	2	2.75	2	0%	2.08
Middlesbrough	2	1.5	1.5	4	2.5	2	0%	2.25
Milton Keynes	1.29	1	1.14	1.43	1.71	1.14	14%	1.29
Newcastle	2	2	2	3	3	2	0%	2.33
Newham	1.14	1.14	1	1.14	1.43	1.14	0%	1.17
Norfolk	2.33	2.33	2.33	2	2.33	2	0%	2.22
North East Essex	1.67	1.67	1.33	2	2	1.67	0%	1.72
North East Lincolnshire Care Trust Plus	2	1	2	1	2	2	0%	1.67
North Lancashire	2	1.5	1.5	2	2	1.5	0%	1.75
North Lincolnshire	1	1	2	1	1	1	0%	1.17
North Somerset	1	1	1	1	2	1	0%	1.17
North Staffordshire	3	2	2	3	3	3	0%	2.67
North Tyneside	2	1.5	1.5	1.5	2	1.5	0%	1.67
North Yorkshire and York	1.88	1.75	1.63	1.88	2.5	1.88	13%	1.92
Northamptonshire	1.5	1.5	1.5	1.5	1	1	0%	1.58
Northumberland Care Trust	2	3	2	4	1	3	0%	2.5
Nottingham City	1	2	2	1	2	1	100%	1.5
Nottinghamshire County	2	2	1.5	1	2	1	0%	1.75
Oldham	1	1	1	1	1	1	0%	1
Oxfordshire	2.5	1.5	1.5	3	2.5	1.5	0%	2.08
Peterborough	2	1.67	1	1.33	1.67	2	0%	1.61
Plymouth	3	2	2	2	2	2	0%	2.17
Portsmouth City	2.5	1.5	2.5	1.5	1	2	50%	1.83
Redbridge	2.33	2	1.33	2.33	3.33	2.33	0%	2.28
Redcar and Cleveland	2	2	2	3	3	3	0%	2.5
Richmond and Twickenham	1	1	1	1	1	1	0%	1
Rotherham	2	1	2	2	2	1	0%	1.67
Salford	5	5	5	5	4	5	100%	4.83
Sandwell	2	1	2	1	1	2	0%	1.5
Sefton	1	1	1	1	1	1	0%	1
Sheffield	3	2.5	2	2.75	3.25	2.5	50%	2.67
Shropshire County	2	2	1	2	1	2	0%	1.67
Solihull Care Trust	1	1.5	2	1.5	2	1.5	0%	1.58
Somerset	1.75	2	1.25	1.5	2	1.75	0%	1.71
South Birmingham	1	3	1	1	3	1	0%	1.67
South East Essex	2.33	1.67	1.33	2.33	1.33	1.67	0%	1.78
South Gloucestershire	2	2	2	1	3	1	0%	1.83
South Staffordshire	1.75	1.38	1.25	1.63	1.75	1.63	0%	1.57
South Tyneside	1	1	1	1	2	1	0%	1.17
South West Essex	1.67	1.67	1.33	1.33	2	1.67	33%	1.61
Southampton City	1	1	1	1	1	1	0%	1
Southwark	2.67	2.67	1.67	2	2	2	33%	2.17
Stockport	4	4	3	4	3	4	100%	3.67
Stockton-on-Tees	1	1.5	1	1.5	3	1.5	100%	1.58
Stoke on Trent	1	1	1	1	2	1	0%	1.17
Suffolk	3	2.83	2.83	2.67	1.33	2.5	17%	2.53
Sunderland	2	1.33	1.33	2.33	1.33	2.33	0%	1.78
Surrey	1.5	1.5	1	2	1	1.75	0%	1.46
Sutton and Merton	2	2	2	2.5	3	2	0%	2.25
Swindon	1.5	2	1.5	2.5	3	2	0%	2.08
Tameside and Glossop	4	2	2	3	2	3	0%	2.67
Telford and Wrekin	1.5	2.5	3	2	2	1.5	0%	2.08
Torbay Care Trust	2	2	2	2	2	2	0%	2
Tower Hamlets	2.5	2.5	2.5	3.5	3	3	50%	2.83
Trafford	1	1.5	1.5	1.5	1.5	1.5	0%	1.42
Wakefield District	3	3	2	2	3	3	0%	2.67
Walsall	3	3	3	3	3	2	0%	2.83
Waltham Forest	2	2	2	2	3	2	0%	2.17
Wandsworth	2.5	2.5	1.5	2	3	1.5	0%	2.17
Warrington	3	2	2	3	3	3	0%	2.67
Warwickshire	1.13	1.25	1.13	1.38	1.88	1.38	13%	1.36
West Essex	2.33	2.33	2	2.67	2	2.33	0%	2.28
West Hertfordshire	1.6	1.4	1.2	1.6	2.2	2	0%	1.67
West Kent	1.29	1.43	1.14	1.14	1.29	1.14	0%	1.24
West Sussex	2.5	2.5	2.2	2.2	2.7	2.4	10%	2.42
Western Cheshire	3.33	2.67	2.67	3	2	2.33	33%	2.67
Westminster	2	3	2	3	3	2	0%	2.5
Wiltshire	2.5	2	1	2	3	2.5	0%	2.17
Wirral	2	1.5	1.75	2	1.75	1.75	25%	1.79
Wolverhampton City	3	3	2	3	1	3	0%	2.5
Worcestershire	2	2	1.33	2	1.67	2	0%	1.83
UK AVERAGE	2.04	1.89	1.74	1.97	2.1	1.97	13%	1.95